

MasteringGENERAL CHEMISTRY

Dear Student:

In this course you will be using MasteringGeneralChemistry, an online tutorial and homework system designed to help you succeed.

What You Need:

- ✓ A valid email address
- ✓ A student access code (packaged with your text or available for purchase at www.masteringgenchem.com).
- ✓ The zip code for your school is: 19144

In addition, your instructor will provide you with:

- ✓ A “Course ID”: ASHLEYCHEM103

Student Registration:

1. Go to www.masteringgenchem.com and select the textbook for your course.
2. If you have your access code, simply click **Register**. You may also “Buy Now” if you do not have a new student access code.
3. Select “**No, I am a New User**” and type in your **Access Code** in the fields provided (enter only one “word” per box).
4. Enter your School **Zip Code**, select your **Country** and click **Next**.
5. Enter your **Name** and **Email** and select **Your School**.
6. Create a personal **Login Name** and **Password**, answer the **Security Question** and click **Next**.

If successful, you will receive a **Confirmation Screen** with your registration information (this information will also be emailed to you).

Enrolling in Your Course:

You will need to “enroll” in your Mastering course to be included in your instructor’s gradebook.

1. Go to www.masteringgenchem.com and select the textbook for your course.
2. Under “Established User,” enter the **login name and password** you created and click **Log In**.
3. When prompted, enter your **Course ID**. Your instructor *may* also provide you with a special “**Student ID**” for this course. Be sure to enter this information EXACTLY as your instructor has instructed.

Congratulations! You have completed registration and enrolled in your course. To access your course from now on, simply go to www.masteringgenchem.com, select your textbook, and enter your login name and password.

System Requirements & Technical Support:

To effectively use the resources on this website, you will need to check your browser settings and plug-ins:

- Log in to your www.masteringgenchem.com homepage and click the Help” tab on the top menu.
- Visit <http://www.masteringhelp.com> and select MasteringGeneralChemistry for Frequently Asked Questions, minimum requirements, and other helpful student resources.

